

Solid Electrical Limited 123 Capital Business Centre Carlton Road South Croydon Surrey CR2 OBS

0800 061 4600 www.solid-electrical.co.uk

Competition Terms and Conditions

The following terms and conditions apply to all our giveaways and competitions:

- 1. Applications are limited to one per person or one per contract.
- 2. Application deadlines are final
- 3. Applications will only be successful if submitted with complete information. Any missing information will make the application void.
- 4. Applications can only be made via our website. No other form of entry will be valid.
- 5. Applicants must be over 18 years of age
- 6. Applicants must be a resident of the UK and living within England, Scotland or Wales at time of application and for two months after the closure of the Promotion. In addition and unless otherwise specified the Promotion is open to members of the United Kingdom's armed forces and their immediate family only and entrants must be either resident in the UK or stationed on a UK military base overseas that is subject to UK jurisdiction and be aged 18 or over, unless specifically stated otherwise.
- 7. Promotions are not open to any employees of Solid Electrical Limited or any third parties who are connected to the Promotion or, in each case, any members of their immediate families (including their spouse, parents grandparents, children, brothers, sisters, uncles, aunts and cousins).
- 8. Solid Electrical Limited reserves the right to require proof that an entrant meets the eligibility requirements for any Promotion. Failure to provide proof of the eligibility requirements may result in disqualification from a Promotion and the forfeit of any prizes awarded.
- 9. Any other specific eligibility requirements that apply to a particular Promotion will be set out in the Supplementary Rules.
- 10. All Competitions are free to enter. Details of how to enter a particular Promotion will be set out in the Supplementary Rules.
- 11. Entries must be correctly submitted by the closing date of the Promotion. Solid Electrical Limited accepts no responsibility for any entries or information that is incomplete, incorrectly submitted or fail to reach us by the closing date for any reason.
- 12. Prizes may be provided by our third party partners. Solid Electrical Limited cannot be held responsible and to the fullest extent permitted by applicable law accepts no liability for any prizes that are defective in any way or do not meet your expectations or requirements.
- 13. All prizes are subject to availability. Solid Electrical Limited reserves the right to replace any prize with an alternative of equal or higher value (including a cash award) at any time in its absolute discretion.
- 14. Any failure on the part of the winner to meet the eligibility requirements set out in these Terms or the Supplementary Rules may result in the winner forfeiting their entitlement to a prize and you hereby acknowledge that in such circumstances, Solid Electrical Limited shall be entitled to offer the prize to another entrant.



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- 15. Some Promotions will be subsequent to the completion of installation or maintenance work. If the job is cancelled, then the application will be made void.
- 16. Winners will be chosen at random.
- 17. Judging of entries will be carried out by Solid Electrical Limited staff members.
- 18. Promotion winners will be notified by email (to the email address given by the individual when entering the Promotion) unless specified otherwise in the supplementary rules.
- 19. If Solid Electrical Limited cannot contact the winner or the winner does not complete any steps that may be required by Solid Electrical Limited to accept the prize within a reasonable period of time, Solid Electrical Limited reserves the right to offer the prize to another entrant.
- 20. There is no case alternative to the Promotion.
- 21. The prize or giveaway is not transferrable to someone else.
- 22. Prizes will be sent within two months of the closing date of the Promotion.
- 23. Copyright to the entries will remain with the entrant but the entrant licences Solid Electrical Limited and associated companies to use their photographs to promote the brand across websites, social media and physical events.
- 24. We may announce the name of the winner to promote the brand across websites, social media and physical events. The winner's permission will be sought during the application process or after the closure of the promotion.
- 25. A Promotion may be hosted on multiple sites, social media platform and physical events. The Promotion will be a single prize across all locations.
- 26. When you submit your entry to a Promotion, you may be required to provide us with some personal information such as your name and email address. By doing so, you agree that Solid Electrical Limited shall be entitled to process such personal information for the purposes of the administration of the competition and as set out in our privacy policy. For more information on how we use your personal data please refer to our privacy policy available here.
- 27. Solid Electrical Limited makes no representation or warranties of any kind regarding the nature or quality of any prizes which are provided. All prizes are provided on an 'as is' and 'as available' basis and any conditions, warranties or other terms implied by statute or common law are hereby excluded to the fullest extent permitted by law.
- 28. Solid Electrical Limited accepts no responsibility or liability for any damage, loss or injury suffered by any entrant as a result of entering any Promotion or accepting any prize which shall be entirely at your own risk, provided that nothing in these Terms shall exclude Solid Electrical Limited's liability for:
 - a. death or personal injury caused by negligence;
 - b. fraud or fraudulent misrepresentation; or
 - c. any other liability that cannot be excluded by law.
- 29. If you breach these Terms or any Supplementary Rules, or if Solid Electrical Limited considers in its reasonable discretion that you have acted in a way that may bring Solid Electrical Limited into disrepute or is otherwise inappropriate, Solid Electrical Limited may disqualify you from any Promotion and you will be ineligible to win any prizes awarded in connection with such Promotion.
- 30. Solid Electrical Limited may in its absolute discretion cancel or amend any aspect of any Promotion without prior notice if it considers it necessary to do so, although Solid Electrical



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Limited will use reasonable endeavours to avoid changing any Promotion that has already started in a way that disadvantages any entrants who have already submitted their entries.

- 31. Solid Electrical Limited may change these Terms at any time without notice to you.
- 32. These Terms do not create or infer any rights that are enforceable by any person who is not party to them.
- 33. If Solid Electrical Limited decides not to exercise or enforce any right that it has against you at a particular time, then this does not prevent Solid Electrical Limited from later deciding to exercise or enforce that right.
- 34. If any part of the Terms is found to be illegal, invalid or otherwise unenforceable by a court or regulator, then, where required, that part shall be deleted from the Terms and the remaining parts of the Terms will continue to be enforceable.
- 35. These Terms, including their subject matter and formation, are governed by English law. You agree that the courts of England and Wales will have exclusive jurisdiction over any dispute arising out of or in connection with these Terms, save that if you are a resident of Northern Ireland or Scotland you may also bring proceedings in the jurisdiction in which you are resident.
- 36. The promoter is Solid Electrical Limited.

Contract is defined as a single job that has been booked by the applicant with Solid Electrical Limited where the work has been carried out and payment has been received by Solid Electrical Limited.

Promotion is defined as a competition or giveaway